

Healthwatch York Annual Report and 2021/2022 Workplan

Summary

1. This report is for information, sharing details about the activities of Healthwatch York in 2020/21 with the Health and Wellbeing Board, and giving details of plans for work throughout 2021/22.

Background

2. Healthwatch York has a legal duty to produce an Annual Report by 30 June each year, and to share it with local and national stakeholdersⁱ. The report, Annex A, contains information about how Healthwatch York have fulfilled their statutory function over the past year.
3. Healthwatch York also provides an update to the Health and Wellbeing Board each year about their planned and emerging activities for the year 2020/21. This report is included as Annex B.

Main/Key Issues to be considered

4. The ongoing involvement and engagement of Healthwatch York with the work around Integrated Care Systems has been identified by a number of stakeholders as key. Healthwatch York are keen to work with all partners to make sure we collectively develop a wide range of ways for people to be at the heart of this transformation.

Consultation

5. As part of the Annual Report writing process, Healthwatch York commissions an evaluation of their work, engaging local stakeholders in this. A link to this is provided in the background papers section of this report.

Options

6. Health and Wellbeing Board are asked to note Healthwatch York's Annual Report 2020/21 and their summary work plan for 2021/22.

Strategic/Operational Plans

7. The workplan for 2021/22 has been developed to support Healthwatch York continue to explore issues affecting people when accessing or trying to access health and care services in York, and to connect to key initiatives driving change forward. All partners have identified the need to understand the barriers to accessing care and removing them as essential to the transformation of local health and care through the work of the ICS at place.

Implications

8. There are no specialist implications from this report.

- **Financial**

There are no financial implications in this report.

- **Human Resources (HR)**

There are no HR implications in this report.

- **Equalities**

There are no equalities implications in this report.

- **Legal**

There are no legal implications in this report.

- **Crime and Disorder**

There are no crime and disorder implications in this report.

- **Information Technology (IT)**

There are no IT implications in this report.

- **Property**

There are no property implications in this report.

- **Other**

There are no other implications in this report.

Risk Management

9. There are no risks associated with the Annual Report.
10. The only risk associated with the workplan is that local priorities can change, and new themes can emerge suddenly. This impacts on the capacity to deliver existing work plans. However, this can be managed internally within the Healthwatch York team by pausing areas of work for a short time.

Recommendations

11. The Health and Wellbeing Board are asked to:
 - i. Receive Healthwatch York's Annual Report and workplan
Reason: To keep up to date with the work of Healthwatch York

Contact Details

Author:

Siân Balsom
Manager
Healthwatch York
01904 621133

Chief Officer Responsible for the report:

Sian Balsom
Manager, Healthwatch York

Report Approved



Date 7th July 2021

Wards Affected: All

All

For further information please contact the author of the report

Background Papers:

Healthwatch York Evaluation 2020/21

<https://www.healthwatchyork.co.uk/wp-content/uploads/2021/07/HWY-Evaluation-2021-Final.pdf>

Annexes

Annex A - Healthwatch York Annual Report 2020/21

<https://www.healthwatchyork.co.uk/wp-content/uploads/2021/06/HWYAR2021.pdf>

Annex B – Summary work plan for 2021/22

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https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/262761/local_healthwatch_annual_reports_directions_2013.pdf